AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS [] Wireless []ILEC [] CLEC TYPE: [X] IXC CERTIFICATED COMPANY INFORMATION CTC Communications Corp. FEIN/SSN Company Name 781-362-5700 d/b/a EarthLink Business Telephone # Dba/fka 5 Wall Street Mailing Address Burlington, MA 01803 City, State, Zip Code 5 Wall Street **Business Location** Middlesex _____ Burlington, MA 01803 County City, State, Zip Code REGISTERED AGENT INFORMATION Registered Agent: National Registered Agents, Inc. Mailing Address: 2 Office Park Court, Suite 103 City, State, Zip Code: _ Columbia, SC 29223 Pursuant to the Commission's rules and regulations, print or type company contact for the following areas: Rolla Huff, Chief Executive Officer, 1375 Peachtree Street, Atlanta, GA 30309 General Manager (Include address if different than above.) 404-748-7029

Α. / rolla@corp.earthlink.com E-mail Address Facsimile Number Telephone Number Attn: Office of the CEO, 330 Monroe Avenue, Rochester, NY 14607 B. Customer Relations / Complaints Representative (Include address if different than above.) 585-278-1702 / inquiry@corp.earthlink.com 888-832-5802 / E-mail Address Facsimile Number Telephone Number Barbara DiNiCola, 330 Monroe Avenue, Rochester, NY 14607 C1. Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.) / 585-278-1702 / bdinicola@corp.earthlink.com 585-697-7822 E-mail Address Facsimile Number Telephone Number 800-962-2488 C2. **Customer Contact (Toll Free Number)** Jonathan Mapes, Vice President of Engineering, 3000 Columbia House Blvd, Vancouver, WA 98661 D. Engineering Operations (Include address if different than above.) jmapes@corp.earthlink.com 360-759-9580 F-mail Address Facsimile Number Telephone Number Jill Fritz, Vice President, Customer Service, 330 Monroe Avenue, Rochester, NY 14607 E. Test and Repair (Include address if different than above.) ifritz@corp.earthlink.com 585-530-2972 E-mail Address Facsimile Number Telephone Number

Emergencies (During non-office hours) 800-883-8900 / / kharney@corn satthlink.com Telephone Number Facsimile Number E-mail Address In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices: Regulatory Officer (noute address if different than above.) 781-882-6713 / 781-982-1313 / pfolley@corp earthlink.com Facsimile Number E-mail Address H. N/A Dual Party Mailings (Name) Mailing Address I Telephone Number Facsimile Number E-mail Address N/A (Not a LEC) Interim LEC Fund Mailings (Name) Mailing Address I Telephone Number Facsimile Number E-mail Address Universal Service Fund Mailings (Name) 5 Wall Street, Burlington, MA 01803 Mailing Address Telephone Number Facsimile Number E-mail Address Line Quit Reporting Analyst Gross Receipts Mailings (Name) 5 Wall Street, Burlington, MA 01803 Mailing Address Facsimile Number E-mail Addre	F.	Kevin Harney, Direc	tor Network Ops Center			
Telephone Number Facsimile Number E-mail Address In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices: Regulatory Officer (include address if different than above.) 781-382-5713 / 781-382-333 / polev@corp.earthink.com Telephone Number Facsimile Number E-mail Address H. N/A DuP Party Mailings (Name) Mailing Address / E-mail Address Nat (Not a LEC) Interim LEC Fund Mailings (Name) Mailing Address / E-mail Address Interim LEC Fund Mailings (Name) Mailing Address / E-mail Address J. Jie Qui. Reporting Analyst Universal Service Fund Mailings (Name) Swall Street, Burlington, MA 01803 Mailing Address / 781-382-5714 / 781-382-1544 / joui@corp.earthlink.com Telephone Number Facsimile Number E-mail Address Remail Address / I-mail Address Telephone Number Facsimile Number E-mail Address Wall Street Burlington, MA 01803 Mailing Address / 781-382-5714 / 781-382-1544 / joui@corp.earthlink.com Telephone Number Facsimile Number E-mail Address NA Mailing Address / Jel Cui. Reporting Analyst L. N/A Lifetine Mailings (Name) Mailing Address / Jel Section MA 01803 Mailing Address / Jel Section Mailings (Name) L. N/A Lifetine Mailings (Name) Mailing Address / Jel Section Mailings (Name) Maili		<u> </u>	rice hours)	,	II. Or an andblink com	
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G. Paula Foley, Regulatory Affairs Coursel Regulatory Officer (Include address if different than above.) 781-362-6713 / 781-362-1313 / pfoley/@corp.earthlink.com Telephone Number Facsimile Number E-mail Address H. N/A Dual Party Mailings (Name) Mailing Address / Facsimile Number E-mail Address I. N/A (Not a LEC) Interine LEC Fund Mailings (Name) Mailing Address / Facsimile Number E-mail Address J. Jin Cui, Reporting Analyst Universal Service Fund Mailings (Name) 6 Wall Street, Burlington, MA 01803 Mailing Address 781-362-5714 / 781-362-1544 / joui@corp.earthlink.com Telephone Number Facsimile Number E-mail Address 781-362-5714 / 781-362-1544 / joui@corp.earthlink.com Telephone Number Facsimile Number E-mail Address Mailing Address 781-362-5714 / 781-362-1544 / joui@corp.earthlink.com Telephone Number Facsimile Number E-mail Address Mailing Address Mailing Address Telephone Number Facsimile Number E-mail Address Mailing Address Mailing Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address / Telephone Number Facsimile Number E-mail Address Mailing Address P-mail Address Mailing Address P-mail Address Mailing Address P-mailing Nimber E-mail Address Mailing Address P-mailing Nimber E-mail Address Mailing Address P-mailing Nimber		•				
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Tuesday, March 13, 2012

VIA US MAIL

Public Service Commission of SC Clerk's Office Post Office Drawer 11649 Columbia, South Carolina 29211

Re: CTC Communications Corp. d/b/a EarthLink Business

SC - Authorized Utility Representative Form

CYE – December 31, 2011

Dear Sir/Madam:

Enclosed please find the SC – Authorized Utility Representative Form for CYE – December 31, 2011, on behalf of CTC Communications Corp. There are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it in the envelope enclosed. Should any questions arise regarding this filing, please do not hesitate to contact the undersigned at 781-362-5714 or by email at jcui@corp.earthlink.com

Respectfully submitted,

Jie Cui

Reporting Analyst

5 Wall Street

Burlington, MA 01803